

# RETURNS FORM

kitchen | since  
knives | 1899

Following your recent contact with KitchenKnives please complete the below form to enable us to authorise and book in your product return. All items that are returned need to be in their original packaging, unused and in A1 condition. Any item(s) received back that is not, will not be able to be swapped/credited and the item will need to be returned back to you at your own cost. In addition subject to the particular details of your order there may be a re-stocking charge. To process your return please complete the below form:

**Please do not send any item(s) back until you have received the returns sheet from our Customer Service Team. Please ensure the returns sheet is enclosed before posting back your item(s). Failure to do so may result in a delay in processing your return.**

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## Customer Details

First Name:

Last Name:

Company Name:

Address:

Postcode:

Phone:

Email:

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## Order Details

Date of Purchase:

Date Of Delivery:

Order/Invoice No.:

## Product Details

Product Name:

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Product Model:

Serial No.:

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Reason For Return:

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Please confirm the unit is new and unused:

Yes

No

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Please confirm unit is in original packaging:

Yes

No

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Re-Stocking Charge (if appropriate) £:

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Once completed please return this form to [returns@kitchenknives.co.uk](mailto:returns@kitchenknives.co.uk) Upon receipt of this form we will send you details of where you need to return the item to. The cost of returning the item(s) back to us is down to yourself. We would recommend to insure the parcel as any damages will not be covered. Once received the unit will be inspected and as long as unit is as new in A1 condition with original packaging we will arrange your swap/credit.

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Signed:

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Name:

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Date:

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